

BFA and SSHH Sue Honda Over Infotainment Defect in Acura RDX

Bleichmar Fonti & Auld LLP and Schonbrun Seplow Harris & Hoffman LLP have filed a class action lawsuit against Honda alleging that Honda knowingly marketed and sold the Acura RDX, model years 2019 and 2020, with a defective infotainment system.

Honda promised consumers that the RDX infotainment system would provide the driver with effortless control of the car's navigation, safety, and entertainment features, including the GPS, radio, backup camera, and certain apps on the driver's phone. In reality, the infotainment system freezes up on a regular basis, displays error messages and repeatedly resets. The defective system constitutes a safety risk, with system error messages and interruptions distracting the driver and preventing the driver from using the car's purported safety features, such as the backup camera.

Drivers of the Acura RDX have reported the dangers posed by the defect to the National Highway Safety and Traffic Administration (NHSTA) and on online forums, but Honda hasn't fixed the problem and continues to market and sell these vehicles despite its knowledge of the risk.

The suit has been filed in the Superior Court of California, County of Alameda on behalf of California consumers who purchased or leased 2019 or 2020 Acura RDX vehicles, and it seeks repair, reimbursement, and damages as well as equitable relief preventing Honda from continuing to sell vehicles equipped with defective infotainment systems.

If you purchased or leased a 2019 or 2020 Acura RDX and would like more information regarding your rights, please email marketing@bfalaw.com.